

Internet Explorer 11 - Setting a Website to Display in Compatibility View

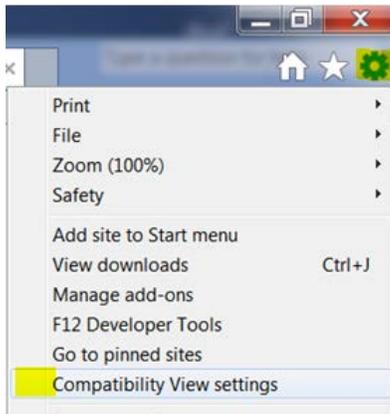
An Internet Explorer 11 update issued in late November has caused problems with websites and services like Adobe Image Viewers. This issue can be resolved by adding the Prince William County Search address to the compatibility mode list.

1. In Internet Explorer, click on the **Tools** menu. Unless you have the menu bar enabled, this will be

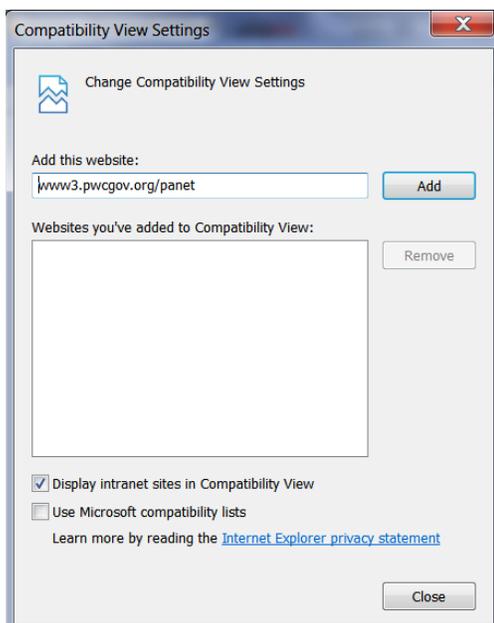
a gear icon: 

- o **Note:** You can display the menu bar by either: 1) pressing the ALT key or 2) right-clicking the Address bar and selecting **Menu bar**.

2. Click **Compatibility View Settings**.



3. Under **Add this website**, enter the URL of the site you want to add.

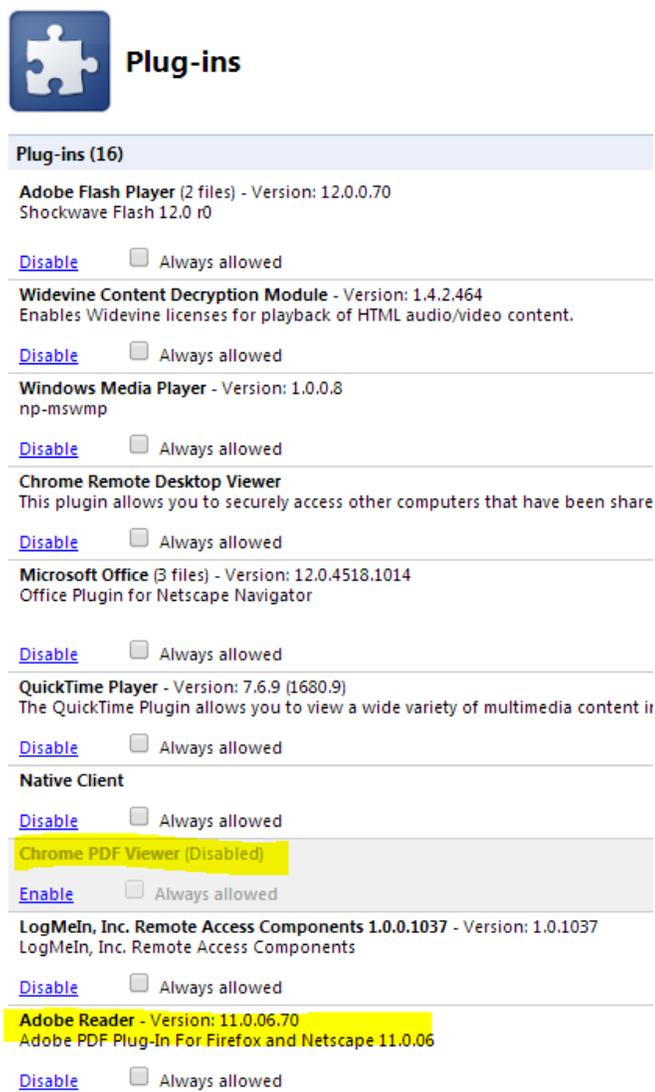


4. Click **Add**.
5. Upon reloading the webpage, content should display properly.

Setting Adobe as Default Reader in Chrome:

Chrome sets their native pdf viewer and it must be disabled in order for Adobe to be the default pdf viewer. This can be done in a few simple steps.

1. Within your browser address type:
 - o **Chrome:Plugins** and press *enter*
2. Disable the **Chrome PDF Viewer**
3. Enable **Adobe Reader**



The screenshot shows the Chrome 'Plug-ins' settings page. At the top left is a puzzle piece icon and the title 'Plug-ins'. Below this is a list of installed plug-ins, each with a 'Disable' link and an 'Always allowed' checkbox. The 'Chrome PDF Viewer (Disabled)' entry is highlighted in yellow, and its 'Enable' link is also highlighted. The 'Adobe Reader' entry at the bottom is also highlighted in yellow. Other plug-ins listed include Adobe Flash Player, Widvine Content Decryption Module, Windows Media Player, Chrome Remote Desktop Viewer, Microsoft Office, QuickTime Player, and LogMeIn Remote Access Components.

Plug-ins

Plug-ins (16)

Adobe Flash Player (2 files) - Version: 12.0.0.70
Shockwave Flash 12.0 r0
[Disable](#) Always allowed

Widvine Content Decryption Module - Version: 1.4.2.464
Enables Widvine licenses for playback of HTML audio/video content.
[Disable](#) Always allowed

Windows Media Player - Version: 1.0.0.8
np-mswmp
[Disable](#) Always allowed

Chrome Remote Desktop Viewer
This plugin allows you to securely access other computers that have been share
[Disable](#) Always allowed

Microsoft Office (3 files) - Version: 12.0.4518.1014
Office Plugin for Netscape Navigator
[Disable](#) Always allowed

QuickTime Player - Version: 7.6.9 (1680.9)
The QuickTime Plugin allows you to view a wide variety of multimedia content in
[Disable](#) Always allowed

Native Client
[Disable](#) Always allowed

Chrome PDF Viewer (Disabled)
[Enable](#) Always allowed

LogMeIn, Inc. Remote Access Components 1.0.0.1037 - Version: 1.0.1037
LogMeIn, Inc. Remote Access Components
[Disable](#) Always allowed

Adobe Reader - Version: 11.0.06.70
Adobe PDF Plug-In For Firefox and Netscape 11.0.06
[Disable](#) Always allowed